

- **Who is eligible?**
Anyone who is in need of food assistance, but is unable to visit us during our business hours.
- **How do I apply?**
You can fill out the online application form, or pick up a paper form from our office. The application can be submitted digitally, mailed, or in our office. You will be issued a pin to access your locker.
- **How much food can I get?**
Our bags have one standard size that can serve up to 4 adults. Depending on the number you filled out for your household, you would be able to pick up more than one bag.
- **Can I select what items go into my bag?**
You can indicate dietary restrictions, allergies and preferences in your application, and we will do our best to accommodate. There are 4 types of bags available: protein heavy, vegetable heavy, grain heavy, and standard.
- **Where can I find a food locker?**
The only food locker currently available is located at Cherry Street Food Bank (711 Cherry St., Seattle, WA). We are looking to expand to more locations.
- **I forgot my food locker pin, how do I reset it?**
Please contact us at (800) 722-6924 or at Cherry Street Food Bank (711 Cherry St., Seattle, WA) and we will reset your pin. You will need to provide your last name, zip code, and birthday associated with the account.
- **How do I change my household size?**
You can change your household size at Cherry Street Food Bank (711 Cherry St., Seattle, WA).
- **How long do I have to pick up my bag?**
You are assigned an after-hour time range to retrieve the bags. The first set of bags are available from 5pm to 8:30pm. The second set is from 9pm to the next day at 9am.
- **How often can I get a bag?**
Food lockers are stocked weekly for each user or upon request, so we can have room in the lockers for those who need them. Don't forget, you can always come in to the Food Bank to get more food.
- **When will my bag be stocked?**

You can fill out a day of the week preference on your application, and we will assign you a day of the week when your bag would be available. If you don't need recurring bags, you can call us at (800) 722-6924 to schedule a bag whenever you need one.