

Moonshine at VM

Thank you for taking the time to answer this brief survey about your experience with Moonshine at Virginia Mason (VM). This survey should take you less than 10 minutes to complete. Your participation is much appreciated!

Any personal information you provide is solely for the use of the researchers. Your information will be kept confidential, and will be anonymized if/when used in presentations to Virginia Mason.

This survey is being conducted by master's students at the University of Washington as part of the Human Centered Design and Engineering (HCDE) program. For more information regarding the program please visit www.hcde.washington.edu

This study seeks to understand the Moonshine process and program in its current state at Virginia Mason. We'd like to better understand your individual experience so we can work towards implementing process improvements for the Moonshine Program.

Questions/comments? Please contact Kyle Witt at kawitt@uw.edu

* Required

1. Which department do you work in? *

2. What is your job title? *

3. How many years have you been at VM? *

Mark only one oval.

- Less than 1
 1-3
 4-6
 7-9
 10 or more

Participation

4. Do you regularly participate in Kaizen events? *

Mark only one oval.

- Yes
 No

5. If yes, which Kaizen events?

6. Have you participated in a Moonshine project? *

Mark only one oval.

- Yes
 No

7. If yes, please list which Moonshine projects?

8. Is Moonshine currently a part of your workflow? *

Mark only one oval.

- Yes
 No

9. If yes, please briefly describe how.

10. Do you feel Moonshine has a place in your workflow? *

Mark only one oval.

- Yes
- No

11. Please briefly describe why or why not.

12. When a problem with equipment is identified in your department do you...

Mark only one oval per row.

	Never	Sometimes	Often	Always
Fix the problem yourself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Have a colleague fix the problem	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bring the problem to Moonshine	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. How many hours per week do you currently commit to Moonshine? *

Mark only one oval.

- None
- 1-2
- 2-5
- More than 5

14. What is the maximum hours per week you are able to commit to Moonshine? *

Mark only one oval.

- None
- 1-2
- 2-5
- More than 5

15. What difficulties with Moonshine, if any, have you experienced?

16. How likely are the following to benefit from Moonshine? *

Mark only one oval per row.

	I don't know	Never	Unlikely	Likely	Definitely
Yourself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VM as a whole	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Which of the following best describes Moonshine? *

Mark only one oval.

- It's addressing the rocks in your shoes and doing something about it.
- A fast and inexpensive way of testing a concept.
- A method to create a project to meet a specific need.
- A process of innovation which is collaborative in nature which impacts patient experience positively.
- Other: _____

18. Which of these sequences best represent the steps from Project Initiation to Final Project Review?

Mark only one oval.

- Idea Generation - Prototype - Testing Cycle
- Research - Idea Generation - Prototype - Blueprint - Testing Cycle
- Project Initiation - Research and Consults - Idea Generation - Prototype - Testing Cycle - Build and Use
- Idea phase - Moonshine Event - Fill out Forms - Prototypes - IRB
- Understand Ideas - Collaborate and Sketch Ideas - Narrow down Ideas - Mock up and Prototype - Test and Iterate
- Other: _____

19. If you needed information about Moonshine, where would you prefer to find it? (Check all that apply)

Check all that apply.

- Phone App
- Brochure
- Innovation Expo
- Dedicated Moonshine Website
- KPO Website
- Vnet Headlines
- Leadership Meetings
- Friday Report Out
- Tuesday Morning Standup
- Informational Video
- Other: _____

20. What would be your elevator pitch for the value of Moonshine?

21. What advice would you give to someone to successfully get a project through the Moonshine process?

Further Participation

22. Are you interested in participating in a 1 to 2 hour, in-person group interview on VM's campus? *

Mark only one oval.

- I'm interested. Let me provide my contact information.
- No thank you. I'm ready to submit the survey. *Stop filling out this form.*

Contact Information

Please provide your contact information and availability below. A researcher will contact you to confirm a meeting time and location. Any contact information you provide will not be shared with any third parties.

23. What is your name?

24. What is your email address?

25. What is your phone number?

26. Preferred method of contact?

Mark only one oval.

- Email
- Phone call
- Text message

27. Which day of the week would you typically be most available to attend? (Check all that apply)

Check all that apply.

- Monday
 - Tuesday
 - Wednesday
 - Thursday
 - Friday
 - Other: _____
-

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